

Repair Information

Please fill out the information below and enclose the completed form with the item(s) to be repaired.

PRODUCT(S)	SERIAL #	PURCHASE DATE	PURCHASED FROM
ISSUE REPORTED:			

CONTACT INFORMATION- Please provide contact information to assist with any questions the technician may have.

CONTACT NAME: _____ CONTACT COMPANY: _____

CONTACT PHONE OFFICE/HOME: _____ CELL: _____

CONTACT EMAIL: _____

RETURN SHIPPING INFORMATION- Please provide a street address for return shipment. (Lightronics Inc. does not ship to PO Boxes)

SHIP TO: _____ SHIPPING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

BILLING INFORMATION- Lightronics non warranty repairs are charged for time and material based on the work performed.

BILLING CONTACT NAME: _____ COMPANY: _____

BILLING PHONE: _____ BILLING EMAIL: _____

SHIP TO- Please send your repairs to the address below:

Lightronics Inc.
509 Central Dr Ste 101
Virginia Beach, VA 23454-5273
ATTN: Service Dept.

Lightronics provides factory repair services for all current and most discontinued products. Most repairs are completed within 2 weeks or less from the date they are received. No return authorization or preapproval needed. Simply send your items to Lightronics, along with this completed form, to the address above. You do not need to send cables or accessories unless they need to be tested. For more information, visit our website at http://lightronics.com/rpr_info. Lightronics products are warranted for a period of two or five years from the date of purchase by the original owner. For more information on Lightronics warranty policies visit <http://lightronics.com/warranty>.